



## UNITED STATES PATENT AND TRADEMARK OFFICE

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UNDER SECRETARY OF COMMERCE FOR INTELLECTUAL PROPERTY AND  
DIRECTOR OF THE UNITED STATES PATENT AND TRADEMARK OFFICE

November 1, 2007

OLIFF & BERRIDGE, PLC  
P.O. BOX 19928  
ALEXANDRIA, VA 22320  
US

Dear Sir/Madam,

Your refund request for 10626565 in the amount of \$86.00 has been denied .

The account was refunded \$172.00 twice which left a balance due of \$86.00.. This is why your account was charged.

Sincerely,

Charrissa Brown  
Technical Center 2800  
571-272-1558